

WENTWORTH CARE FURNITURE COVID-19 (CORONA VIRUS) POLICY

We are open for business and ensuring our supply and service remains uninterrupted during these times. We have introduced strict policies to reduce any risk to the health, safety and well-being of our staff, customers, suppliers and communities. In response to the COVID-19 pandemic, we have increased our vigilance and implemented strict protocols and protective measures:

- Our staff are working from home offices and are contactable by phoning the office or by email
- Majority of our products are sourced locally, therefore we do not anticipate significant disruption with stock availability
- Our warehouse will be opened for delivery services with notification from carriers
- We can not offer trial furniture at home or facilities until further notice
- Our showroom is open strictly by appointment only and social distancing requirements are strictly enforced.
 - We can offer assurance that we are monitoring staff health and exposure to potential COVID-19.
 - We request that any prospective visitor that is displaying flu-like symptoms, have tested positive to, or have been in contact with persons with COVID-19 or have returned from overseas in the last 14 days do not attend.
- We will work closely with customers receiving furniture to ensure we satisfy all the requirements of their home or facility including (but not limited to) sanitising the furniture on delivery.

We appreciate this situation is unprecedented and changing by the day. We will provide updates in the event of changes to our policies, however we also recommend you are guided by information provided by the Australian Government Department of Health <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert> or by calling 1800 020 080. This phone service operates 24 hours a day, 7 days a week.